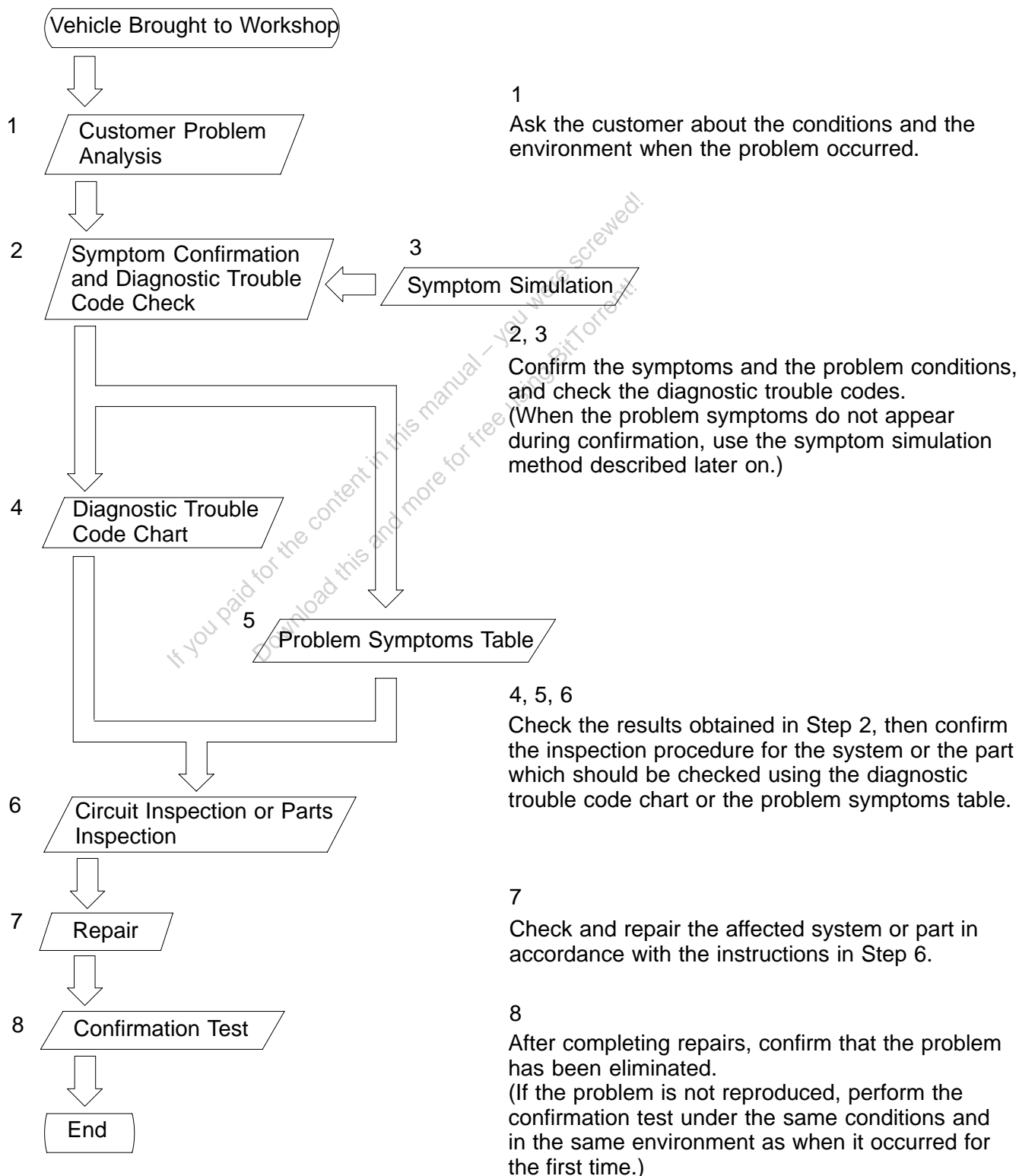


## HOW TO PROCEED WITH TROUBLESHOOTING

Carry out troubleshooting in accordance with the procedure on the following page. Here, only the basic procedure is shown. Details are provided in Diagnostics section, showing the most effective methods for each circuit. Confirm the troubleshooting procedures first for the relevant circuit before beginning troubleshooting of that circuit.



## 1. CUSTOMER PROBLEM ANALYSIS

In troubleshooting, the problem symptoms must be confirmed accurately and all preconceptions must be cleared away in order to give an accurate judgment. To ascertain just what the problem symptoms are, it is extremely important to ask the customer about the problem and the conditions at the time it occurred.

Important Point in the Problem Analysis:

The following 5 items are important points in the problem analysis. Past problems which are thought to be unrelated and the repair history, etc. may also help in some cases, so as much information as possible should be gathered and its relationship with the problem symptoms should be correctly ascertained for reference in troubleshooting. A customer problem analysis table is provided in Diagnostics section for each system for your use.

### Important Points in the Customer Problem Analysis

- What ----- Vehicle model, system name
- When ----- Date, time, occurrence frequency
- Where ----- Road conditions
- Under what conditions? ----- Running conditions, driving conditions, weather conditions
- How did it happen? ----- Problem symptoms

(Sample) Engine control system check sheet.

CUSTOMER PROBLEM ANALYSIS CHECK			
ENGINE CONTROL SYSTEM Check Sheet		Inspector's Name	
Customer's Name		Model and Model Year	
Driver's Name		Frame No.	
Data Vehicle Brought in		Engine Model	
License No.		Odometer Reading	km miles
Problem Symptoms	<input type="checkbox"/> Engine does not Start	<input type="checkbox"/> Engine does not crank	<input type="checkbox"/> No initial combustion <input type="checkbox"/> No complete combustion
	<input type="checkbox"/> Difficult to Start	<input type="checkbox"/> Engine cranks slowly	<input type="checkbox"/> Other _____
	<input type="checkbox"/> Poor Idling	<input type="checkbox"/> Incorrect first idle <input type="checkbox"/> Idling rpm is abnormal	<input type="checkbox"/> High ( _____ rpm) <input type="checkbox"/> Low ( _____ rpm)
	<input type="checkbox"/> Poor Drive ability	<input type="checkbox"/> Hesitation <input type="checkbox"/> Back fire	<input type="checkbox"/> Muffler explosion (after-fire) <input type="checkbox"/> Surging
	<input type="checkbox"/> Engine Stall	<input type="checkbox"/> Knocking <input type="checkbox"/> Other _____	
	<input type="checkbox"/> Others		
<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes ( _____ times per _____ day/month)			

## 2. SYMPTOM CONFIRMATION AND DIAGNOSTIC TROUBLE CODE CHECK



The diagnostic system in the 4RUNNER fulfills various functions. The first function is the Diagnostic Trouble Code Check in which a malfunction in the signal circuits to the ECU is stored in code in the ECU memory at the time of occurrence, to be output by the technician during troubleshooting. Another function is the Input Signal Check which checks if the signals from various switches are sent to the ECU correctly.

By using these check functions, the problem areas can be narrowed down quickly and troubleshooting can be performed effectively. Diagnostic functions are incorporated in the following systems in the 4RUNNER.

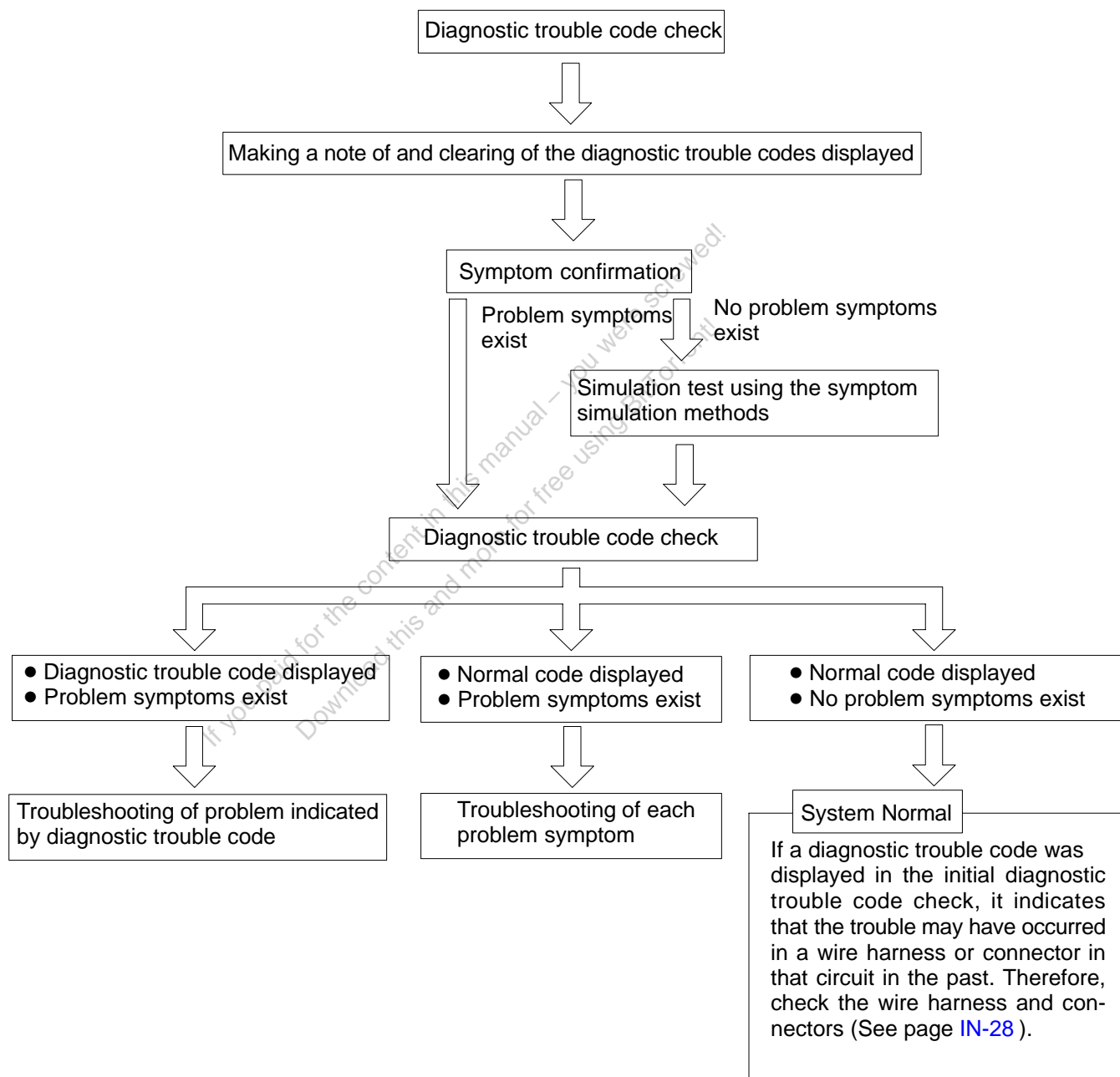
System	Diagnostic Trouble Code Check	Input Signal Check (Sensor Check)	Diagnostic Test Mode (Active Test)
Engine	<input type="radio"/> (with Check Mode)	<input type="radio"/>	<input type="radio"/>
Automatic Transmission	<input type="radio"/> (with Check Mode)	<input type="radio"/>	
ABS with EBD & BA & TRAC & VSC System	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supplemental Restraint System	<input type="radio"/>		
Cruise Control System (DENSO Made)	<input type="radio"/>	<input type="radio"/>	
Engine Immobiliser System	<input type="radio"/>		
Air Conditioning System	<input type="radio"/>		

In diagnostic trouble code check, it is very important to determine whether the problem indicated by the diagnostic trouble code is still occurring or occurred in the past but returned to normal at present. In addition, it must be checked in the problem symptom check whether the malfunction indicated by the diagnostic trouble code is directly related to the problem symptom or not. For this reason, the diagnostic trouble codes should be checked before and after the symptom confirmation to determine the current conditions, as shown in the table below. If this is not done, it may, depending on the case, result in unnecessary troubleshooting for normally operating systems, thus making it more difficult to locate the problem, or in repairs not pertinent to the problem. Therefore, always follow the procedure in correct order and perform the diagnostic trouble code check.

### DIAGNOSTIC TROUBLE CODE CHECK PROCEDURE

Diagnostic Trouble Code Check (Make a note of and then clear)	Confirmation of Symptoms	Diagnostic Trouble Code Check	Problem Condition
Diagnostic Trouble Code Display	Problem symptoms exist	Same diagnostic trouble code is displayed	Problem is still occurring in the diagnostic circuit
	  No problem symptoms exist	Normal code is displayed	The problem is still occurring in a place other than in the diagnostic circuit (The diagnostic trouble code displayed first is either for a past problem or it is a secondary problem)
			The problem occurred in the diagnostic circuit in the past
Normal Code Display	Problem symptoms exist	Normal code is displayed	The problem is still occurring in a place other than in the diagnostic circuit
	No problem symptoms exist	Normal code is displayed	The problem occurred in a place other than in the diagnostic circuit in the past

Taking into account the points on the previous page, a flow chart showing how to proceed with troubleshooting using the diagnostic trouble code check is shown below. This flow chart shows how to utilize the diagnostic trouble code check effectively, then by carefully checking the results, indicates how to proceed either to diagnostic trouble code troubleshooting or to troubleshooting of problem symptoms table.

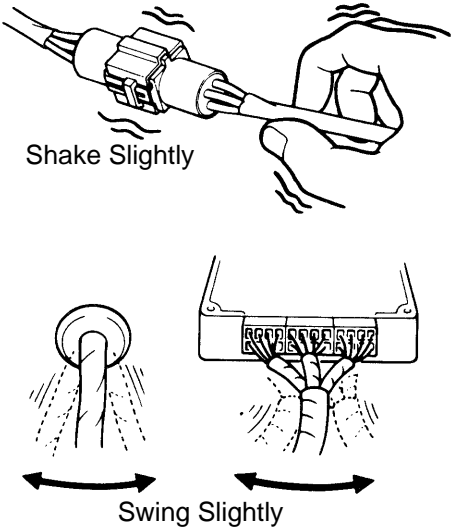
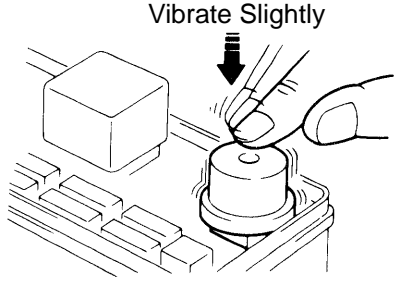


### 3. SYMPTOM SIMULATION

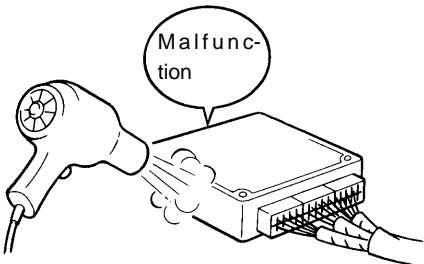
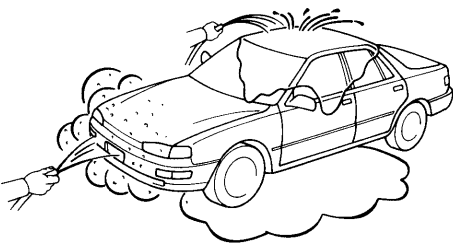
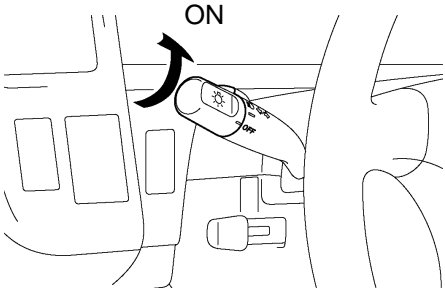
The most difficult case in troubleshooting is when there are no problem symptoms occurring. In such cases, a thorough customer problem analysis must be carried out, then simulate the same or similar conditions and environment in which the problem occurred in the customer's vehicle. No matter how much experience a technician has, or how skilled he may be, if he proceeds to troubleshoot without confirming the problem symptoms he will tend to overlook something important in the repair operation and make a wrong guess somewhere, which will only lead to a standstill. For example, for a problem which only occurs when the engine is cold, or for a problem which occurs due to vibration caused by the road during driving, etc., the problem can never be determined so long as the symptoms are confirmed with the engine hot condition or the vehicle at a standstill. Since vibration, heat or water penetration (moisture) is likely cause for problem which is difficult to reproduce, the symptom simulation tests introduced here are effective measures in that the external causes are applied to the vehicle in a stopped condition.

Important Points in the Symptom Simulation Test:

In the symptom simulation test, the problem symptoms should of course be confirmed, but the problem area or parts must also be found out. To do this, narrow down the possible problem circuits according to the symptoms before starting this test and connect a tester beforehand. After that, carry out the symptom simulation test, judging whether the circuit being tested is defective or normal and also confirming the problem symptoms at the same time. Refer to the problem symptoms table for each system to narrow down the possible causes of the symptom.

1	<b>VIBRATION METHOD: When vibration seems to be the major cause.</b>	
<p><b>CONNECTORS</b> Slightly shake the connector vertically and horizontally.</p> <p><b>WIRE HARNESS</b> Slightly shake the wire harness vertically and horizontally. The connector joint, fulcrum of the vibration, and body through portion are the major areas to be checked thoroughly.</p>	 <p>FI2331 FI2332</p>	
<p><b>PARTS AND SENSOR</b> Apply slight vibration with a finger to the part of the sensor considered to be the problem cause and check that the malfunction occurs.</p> <p><b>HINT:</b> Applying strong vibration to relays may result in open relays.</p>	 <p>FI2330</p>	

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2	<b>HEAT METHOD: When the problem seems to occur when the suspect area is heated.</b>
<p>Heat the component that is the likely cause of the malfunction with a hair dryer or similar object. Check to see if the malfunction occurs.</p> <p><b>NOTICE:</b></p> <p>(1) Do not heat to more than 60 °C (140 °F). (Temperature is limited not to damage the components.)</p> <p>(2) Do not apply heat directly to parts in the ECU.</p>	 <p>FI2334</p>
3	<b>WATER SPRINKLING METHOD: When the malfunction seems to occur on a rainy day or in a high-humidity condition.</b>
<p>Sprinkle water onto the vehicle and check to see if the malfunction occurs.</p> <p><b>NOTICE:</b></p> <p>(1) Never sprinkle water directly into the engine compartment, but indirectly change the temperature and humidity by applying water spray onto the radiator front surface.</p> <p>(2) Never apply water directly onto the electronic components.</p> <p><b>HINT:</b></p> <p>If a vehicle is subject to water leakage, the leaked water may contaminate the ECU. When testing a vehicle with a water leakage problem, special caution must be taken.</p>	 <p>FI6649</p>
4	<b>OTHER: When a malfunction seems to occur when electrical load is excessive.</b>
<p>Turn on all electrical loads including the heater blower, head lights, rear window defogger, etc. and check to see if the malfunction occurs.</p>	 <p>B02389</p>

B02390

#### 4. DIAGNOSTIC TROUBLE CODE CHART

The inspection procedure is shown in the table below. This table permits efficient and accurate troubleshooting using the diagnostic trouble codes displayed in the diagnostic trouble code check. Proceed with troubleshooting in accordance with the inspection procedure given in the diagnostic chart corresponding to the diagnostic trouble codes displayed. The engine diagnostic trouble code chart is shown below as an example.

- DTC No.

Indicates the diagnostic trouble code.

- Page or Instructions

Indicates the page where the inspection procedure for each circuit is to be found, or gives instructions for checking and repairs.

- Trouble Area

Indicates the suspect area of the problem.

- Detection Item

Indicates the system of the problem or contents of the problem.

#### DTC CHART (SAE Controlled)

##### HINT:

Parameters listed in the chart may not be exactly the same as your reading due to the type of instrument or other factors.

If a malfunction code is displayed during the DTC check mode, check the circuit for that code listed in the table below. For details of each code, turn to the page referred to under the "See page" for the respective "DTC No." in the DTC chart.

DTC No. (See page)	Detection Item	Trouble Area	MIL*	Memory
P0100 (DI-24)	Mass Air Flow Circuit Malfunction	<ul style="list-style-type: none"> <li>● Open or short in mass air flow meter circuit</li> <li>● Mass air flow meter</li> <li>● ECM</li> </ul>	○	○
P0101 (DI-28)	Mass Air Flow Circuit Range/ Performance Problem	<ul style="list-style-type: none"> <li>● Mass air flow meter</li> </ul>	○	○
P0110 (DI-29)	Intake Air Temp. Circuit Malfunction	<ul style="list-style-type: none"> <li>● Open or short in intake air temp. sensor circuit</li> <li>● Intake air temp. sensor</li> <li>● ECM</li> </ul>	○	○
P0115 (DI-33)	Engine Coolant Temp. Circuit Malfunction	<ul style="list-style-type: none"> <li>● Open or short in engine coolant temp. sensor circuit</li> <li>● Engine coolant temp. sensor</li> <li>● ECM</li> </ul>	○	○
P0116 (DI-37)	Engine Coolant Temp. Circuit Range/ Performance Problem	<ul style="list-style-type: none"> <li>● Engine coolant temp. sensor</li> <li>● Cooling system</li> </ul>	○	○
	Throttle Position Sensor/Switch Malfunction	<ul style="list-style-type: none"> <li>● Open or short in throttle position sensor circuit</li> <li>● Throttle position sensor</li> <li>● ECM</li> </ul>		
	Throttle Position Sensor/ Switch Range/ Performance Problem	<ul style="list-style-type: none"> <li>● Throttle position sensor</li> </ul>		

## 5. PROBLEM SYMPTOMS TABLE

The suspected circuits or parts for each problem symptom are shown in the table below. Use this table to troubleshoot the problem when a "Normal" code is displayed in the diagnostic trouble code check but the problem is still occurring. Numbers in the table indicate the inspection order in which the circuits or parts should be checked.

HINT:

When the problem is not detected by the diagnostic system even though the problem symptom is present, it is considered that the problem is occurring outside the detection range of the diagnostic system, or that the problem is occurring in a system other than the diagnostic system.

● Page  
Indicates the page where the flow chart for each circuit is located.

● Circuit Inspection, Inspection Order  
Indicates the circuit which needs to be checked for each problem symptom. Check in the order indicated by the numbers.

● Problem Symptom

● Circuit or Part Name  
Indicates the circuit or part which needs to be checked.

**PROBLEM SYMPTOMS TABLE**

Symptom	Suspect Area	See page
Engine does not crank (Does not start)	1. Starter and starter relay	ST-2 ST-17
No initial combustion (Does not start)	1. ECM power source circuit 2. Fuel pump control circuit 3. Engine control module (ECM)	DI-147 DI-151 IN-29
No complete combustion (Does not start)	1. Fuel pump control circuit	DI-151
Engine cranks normally (Difficult to start)	1. Starter signal circuit 2. Fuel pump control circuit 3. Compression	DI-144 DI-151 EM-3
Cold engine (Difficult to start)	1. Starter signal circuit 2. Fuel pump control circuit	DI-144 DI-151
Hot engine	1. Starter signal circuit 2. Fuel pump control circuit	DI-144 DI-151
Engine idle speed (Poor idling)	1. A/C signal circuit (Compressor circuit) 2. ECM power source circuit	AC-88
Engine idle speed (Poor idling)	1. A/C signal circuit 2. Fuel pump control circuit	
Engine idle speed (Poor idling)	1. Compression 2. Fuel pump control circuit	



## 6. CIRCUIT INSPECTION

How to read and use each page is shown below.

• Diagnostic Trouble Code No. and Detection Item

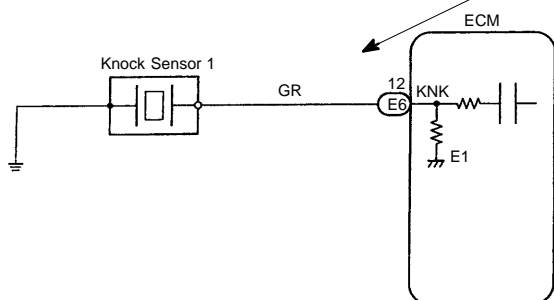
• Circuit Description  
The major role and operation, etc. of the circuit and its component parts are explained.

DTC	P0325	Knock Sensor 1 Circuit Malfunction
<b>CIRCUIT DESCRIPTION</b> Knock sensor is fitted to the cylinder block to detect engine knocking. This sensor contains a piezoelectric element which generates a voltage when it becomes deformed, which occurs when the cylinder block vibrates due to knocking. If engine knocking occurs, ignition timing is retarded to suppress it.		
DTC No.	DTC Detecting Condition	Trouble Area
P0325	No knock sensor 1 signal to ECM with engine speed 1,200 rpm or more.	• Open or short in knock sensor1 circuit • Knock sensor 1 (looseness) • ECM

If the ECM detects the above diagnosis conditions, it operates the fail safe function in which the corrective retard angle value is set to the maximum value.

• Indicates the diagnostic trouble code, diagnostic trouble code set parameter and suspect area of the problem.

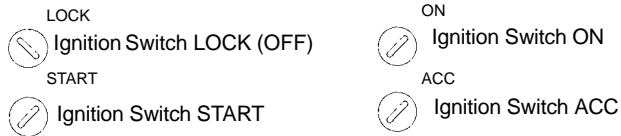
### WIRING DIAGRAM



- Wiring Diagram  
This shows a wiring diagram of the circuit. Use this diagram together with ELECTRICAL WIRING DIAGRAM to thoroughly understand the circuit.  
Wire colors are indicated by an alphabetical code.  
B = Black, L = Blue, R = Red, BR = Brown, LG = Light Green, V = Violet, G = Green, O = Orange, W = White, GR = Gray, P = Pink, Y = Yellow, SB = Sky Blue  
The first letter indicates the basic wire color and the second letter indicates the color of the stripe.

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- Indicates the position of the ignition switch during the check.

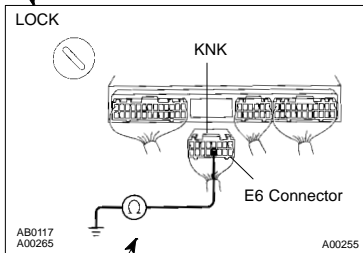


- Inspection Procedure

Use the inspection procedure to determine if the circuit is normal or abnormal, and, if it is abnormal, use it to determine whether the problem is located in the sensors, actuators, wire harness or ECU.

## INSPECTION PROCEDURE

- 1 Check continuity between terminal KNK of ECM connector and body ground.



### PREPARATION:

- Remove the glove compartment (See page SF-68).
- Disconnect the E6 connector of ECM.

### CHECK:

Measure resistance between terminal KNK of ECM connector and body ground.

### OK:

Resistance: 1 MΩ or higher

OK

Go to step 3.

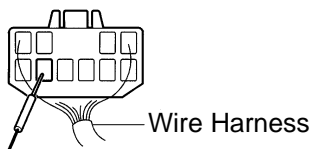
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- 2 Check knock sensor (See page SF-61).

OK

Replace knock sensor.

- Indicates the place to check the voltage or resistance.
- Indicates the connector position to be checked, from the front or back side.

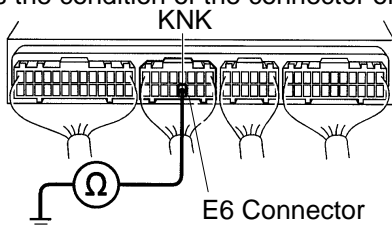


Check from the connector back side.  
(with harness)

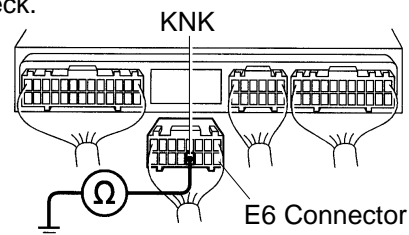


Check from the connector front side. (without harness)  
In this case, care must be taken not to bend the terminals.

- Indicates the condition of the connector of ECU during the check.



Connector being checked is connected.



Connector being checked is disconnected.